

**IDVA Service Support - Male Victims**

**Volunteer Role Profile**

Responsible to: IDVA Service Manager, or their nominee

Responsible for: No staff

Objective of the Post: Provide support to male IDVA clients

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| Direct Delivery (the role can include all, or some of these duties). | * Work with the IDVA to plan a bespoke package of support needed for the individual client. Making sure culture, religion, sexual orientation, age and gender is taken into account. * Provide a ‘befriending’ package of support to clients in conjunction with the IDVA working with the client. This can be done through telephone contact, other virtual means and physical meetings. * Provide support when attending Criminal and Civil court hearings, in particular where there is no one else to attend court with them. This may be done virtually or in person, as appropriate. * Provide ongoing practical support with any concerns the client wishes to address. This may include finances, employment or training opportunities to helping to cook for a family on a budget. * Feedback to the IDVA any concerns with ongoing risk and safety planning, ensuring the reduction in risk is addressed and monitored. |
| Safeguarding Children and Vulnerable Adults | * Adhere to the requirements for safeguarding children and vulnerable adults, following WMWA policies and procedures |
| Service User Involvement | * Support IDVAs with service user consultations and feedback on the service that they have received |
| General Duties | * Attend supervision sessions and team meetings, as requested * Consistently promote equality of opportunity and anti-discriminatory practice. |