 WEST MERCIA WOMEN’S AID

[Charity No 1078496]

We are seeking to recruit a Support & Advocacy Worker to support those within the community affected by domestic abuse

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Support & Advocacy Worker

Community Based - Herefordshire

Salary of £23,346 p.a.

18.5 Hours per week

(pro rata payment of £11,673 p.a. days/hours are negotiable)

Contract ending 31st March 2022

West Mercia Women’s Aid (WMWA) are working hard to continue to provide much-needed support for those affected by domestic abuse. Delivery of our support services within the community require use of safe imaginative and innovative approaches during the COVID-19 crisis, together with the provision of face to face and small group support sessions in line with strict government guidelines, with provision of appropriate PPE to all staff and with safe working practices

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We are looking for someone who has…..

* Commitment to the values of empowerment and equality
* A passion to engage with service users, providing them with the emotional, practical and welfare support to help make a real difference in their lives
* experience of advocacy and support work with vulnerable people, including delivering support virtually and by telephone
* Experience of delivering face to face group presentations and/or training. Delivery of online virtual group sessions advantageous
* Experience of working in a multi-agency framework and working co-operatively with other practitioners
* Good knowledge and understanding of domestic abuse and safeguarding, including safeguarding children processes and practice
* Working knowledge of disability, mental health and drug and alcohol issues
* Basic knowledge of benefits and legal assistance available to women seeking freedom from domestic abuse, including housing, civil law and criminal justice processes
* Strong interpersonal skills and good written/verbal communication skills
* The ability to maintain clear professional boundaries
* Car user essential

**Your role will include …..**

* Delivering support and training group sessions to survivors of domestic abuse
* providing virtual, face to face and telephone-based advocacy and support
* supporting those experiencing domestic abuse living in their own homes , in other arrangements in the community, or in safe temporary (‘satellite’) accommodation.
* Assessing the needs and risks for each individual / family, with recognition of those issues which may require additional specialist service input ie mental health service provision, substance misuse service
* ensuring pathways for support are seamless and accessible between different WMWA services, and across to other local specialist services
* completing structured support and safety planning programmes with each individual /family to deliver agreed outcomes
* working effectively in partnership with other agencies in ensuring a cohesive package of co-ordinated support for the individual/family
* casework management skills together with good written and verbal communication

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If you have relevant experience, transferable skills and a knowledge and understanding of domestic abuse issues and the needs of those affected by it, we would love to hear from you.

**Applications can be made by CV and accompanying letter, outlining your reasons for applying for the post(s). For more information, a copy of the job description and person specification or to apply for these posts, please refer to our website**

[**http://westmerciawomensaid.org/jobs-volunteering/job-opportunities**](http://westmerciawomensaid.org/jobs-volunteering/job-opportunities)

**Closing date for applications: 12.00 Noon –Friday 14th May 2021**

**Interviews will be held weeks commencing 24 May 2021**

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All posts are open to women only – in accordance with The Equality Act 2010, Schedule 9, Part 1

All posts are subject to Enhanced DBS checks & satisfactory references

**WMWA values diversity and welcomes applications from all sections of the community**