

ACCESS, SUPPORT AND ADVOCACY WORKER: Men and Boys

Job Description

Responsible to: County Manager Hours of Work: 18.5 per week

Responsible for: No staff Salary: WMWA Point 9

Objective of the Post:

1. Develop and provide advocacy and support to men affected by domestic abuse, with a specific focus on ensuring that appropriate safe and supportive accommodation solutions are provided and meet their needs.
2. Identifying and scoping potential support available from local groups in the community for men who have experienced domestic abuse.
3. Working in partnership with local providers who deliver services to men, to add value to their existing work.
4. Collaborating with those that support children and young people affected by domestic abuse, to enhance their programme of support for boys where appropriate.

Key Outcomes: An increase in men and boys affected by domestic abuse, reporting that they have been able to access services that have met their needs.

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| Support and Advocacy Delivery | * Provide individual support to, and advocacy for men experiencing domestic abuse living in their homes and/or in the community, including those who are living temporarily in safe temporary (‘satellite’) accommodation * Ensure that the temporary accommodation arrangements in which some clients are placed, is sufficient to meet their individual needs * Carry out and record an assessment of needs and risk for each individual client * Implement a structured support and safety planning programme with each client to deliver agreed outcomes * Deliver 1:1 and group programmes, as appropriate * Work effectively in partnership with other agencies in ensuring a cohesive package of co-ordinated support for the individual/family |
| Safeguarding Children and Vulnerable Adults | * Prioritise the safeguarding of children and vulnerable adults, in line with the relevant policies and procedures |
| Joint Working | * Work closely with the Worcestershire Male Victim Service, West Mercia Men’s Domestic Abuse Helpline and West Mercia IDVA Service, to promote an integrated package of support for male victims of domestic abuse * Work in collaboration with other agencies and to facilitate joint working on behalf of clients where appropriate * Raise awareness with key stakeholders and community groups and agencies of the services for male victims of domestic abuse * Present on the work of WMWA to support men and boys to local partners and partnership forums * Work closely with those at WMWA supporting children and young people affected by domestic abuse, as a positive role model and source of bespoke support for boys * Undertake up to two Helpline sessions per month |
| Service User Involvement | * Promote and facilitate service user participation and consultation |
| General Duties | * To maintain accurate records and monitoring and evaluation information * To attend supervision sessions and staff meetings * To undertake training as agreed at supervision sessions * To take active steps to work within a framework of equal opportunities and anti-discriminatory practice * To undertake all other reasonable duties as required by service managers in furtherance of the objectives of this post |

OUTREACH SUPPORT AND ADVOCACY WORKER: Men and Boys

Person Specification

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| Qualifications | * Minimum of A-level standard of education or equivalent |
| Experience | * Experience of advocacy and support work with vulnerable people * Experience of delivering support by telephone * Experience of facilitating support and informal education with groups of adults * Experience of direct work with children and young people |
| Skills and Abilities | * Excellent active listening skills * Good verbal and written communication skills, including completion of electronic forms and recording of data * Good IT skills * Ability to work co-operatively with other practitioners, singly and in interagency contexts, on behalf of users of the service * Ability to organise workload and respond to unplanned demands * Ability to work as part of a support team, providing a cohesive and comprehensive service to users with a wide range of needs * Ability to work with minimal supervision on a day-to-day basis, within agreed schedules and guidelines |
| Knowledge | * Knowledge and understanding of domestic abuse issues and the needs of those affected by it * Knowledge and understanding of safeguarding children processes and practice * Working knowledge of disability, mental health and drug and alcohol issues, and issues for men affected by domestic abuse * Basic knowledge of benefits and legal assistance available to those seeking freedom from domestic abuse, including housing, civil law and criminal justice processes * Knowledge of and agreement with Women’s Aid aims and principles |
| Essential Attitudes | * Understanding of and commitment to anti-discriminatory working practices * Commitment to the empowerment of those affected by domestic abuse |
| General Requirements | * Willingness to work evenings and weekend hours when requested * Car user essential with daily access to a vehicle |